



Vermont Department of Health Laboratory

195 Colchester Avenue, P.O. Box 1125, Burlington VT 05402-1125
DataMaster Technical Services (ph) 802-863-7641; (fax) 802-863-7632

DATAMASTER TECHNICAL SUPPORT INQUIRY

Agency/Site: VDHL _____ DataMaster Serial #: 100152 Software Tester_

Date: 6 /13 /2011 Requestor: Harnois _____

Instrument Supervisor: _____ Phone #: _____

Taken By: Harnois _____

Problem: Blank Error during Cert / Upgrade of Controller Printed Circuit Board _____

Laboratory Response: _____

Work Performed: _____

6/13/2011 Replaced Controller Printed Circuit Board SH

7/12/2011 Replaced Block and slide for 5 way valve SH

07/18/2011 Replaced Microprocessor. SH

7/20/2011 Removed and inspected sample chamber, no problems found, replaced surgi-tube from five way to sample chamber with tygon tubing per KKK. SH.

7/27/2011 Replaced Controller Printed Circuit Board as part of T/S SH

Sept. 2011 Instrument Shipped to NPAS for Fresh Start.

☐ On Site ☒ In-house

Performed By: Steven Harnois *SH 10/24/11*

Date: 10/19 /2011

Final Review: Kirk L. Kimball *KLK 10/20/11*

Date: 10/20/2011

Reviewed 10/24/11 [Signature]